



## **Andersen Manufacturing Supplemental Warranty for Ultimate 5<sup>th</sup> Wheel Connection**

**If a consumer or Dealer is denied warranty coverage by an RV manufacturer, Trailer Frame manufacturer or King Pin manufacturer, because of failure or damage alleged to have been caused by use of the Andersen Ultimate 5<sup>th</sup> Wheel Connection (gooseneck or rail mount), and it is proven that the damage/failure was caused by use of the Andersen Ultimate 5<sup>th</sup> Wheel Connection, then Andersen Manufacturing (d.b.a. Andersen Hitches) will cover said failure or damage up to \$5,000,000 (five million dollars) and pay the End User an additional \$500 (five hundred dollars) for inconvenience.**

**The 'Small Writing':** Consumer or Dealer must submit the claim for warranty coverage to the appropriate manufacturer through the proper channels and process specified by the manufacturer. If said manufacturer subsequently denies warranty coverage (or warranty service) by citing the cause of failure or damage was due to the use of the Ultimate 5<sup>th</sup> Wheel Connection from Andersen (gooseneck or rail mount), and competent, independent inspection (as agreed upon by claimant and Andersen) can prove that the Ultimate 5<sup>th</sup> Wheel Connection was indeed the cause of failure or damage, then Andersen Manufacturing will cover said failure or damage up to \$5,000,000 (five million dollars) and pay the End User an additional \$500 (five hundred dollars) for inconvenience (one claim and one pay out per incident).

Andersen Manufacturing shall not be required to replace or repair any items damaged as a result of improper installation, alteration, unreasonable use, or improper maintenance including, without limitation, loading the Ultimate 5<sup>th</sup> Wheel Connection beyond its rated load capacity, damaged caused by an accident, sudden impact arising from a collision or other abnormal occurrences, acts of God, defects in items or components not manufactured by Andersen, or against damages resulting from such non-Andersen made products or components. This warranty also does not apply to any Ultimate 5<sup>th</sup> Wheel Connection upon which repairs have been affected or attempted by persons other than pursuant to written authorization by Andersen.

Oral or other written statements by Andersen's employees, representative's or dealers do not constitute warranties, and shall not be relied upon by Dealer or Buyer, and are not a part of this supplemental warranty.

Warranty procedure may be obtained through one of the following methods:

Send and email request to [customerservice@andersenhitches.com](mailto:customerservice@andersenhitches.com)

Call our customer service department at 1-800-635-6106

Send a letter to Andersen Hitches Customer Service, 3125 N Yellowstone Hwy, Idaho Falls, ID 83401

Ryan Andersen

President, Andersen Manufacturing, Inc.

April 22, 2014